

**Award:** Aimee Olson Advocate of the Year  
**Recipient:** Peggy Ore  
**Presenter:** Crissy Turino

I am now pleased to present the Aimee Olson Advocate of the Year to Peggy Ore! As you can tell, I am extremely fortunate to work with such an amazing group of Advocates. The Aimee Olson Advocate of the Year Award is given to an individual that demonstrates a commitment to serving consumers and helping them receive access to affordable, quality health care through our Hotline.

Our Consumer Health Hotline is a free resource that provides case management, information, referral, and advocacy services to hundreds of community members each month. The Hotline is staffed by trained volunteer Advocates, like Peggy, who help our clients navigate the health care system, and receive the health care and other services that they need.

After moving back to her hometown of Champaign, Peggy contacted me to volunteer her time on the Hotline, and I was delighted.

Peggy brings a tremendous knowledge base to the Hotline. She has devoted her career to nursing and improving health care systems for low-income consumers, both as a health care provider and administrator. She helps people not only navigate the health care system, but is also able to provide them with nursing consultation- and having both of those types of knowledge and perspective has been an incredible asset to the Hotline.

Peggy knows how things should work when they work well – as she was often the person that put those systems into place in her professional life – and she implements this philosophy of service in her work with clients. Peggy is a compassionate, thoughtful, and fearless. She is also an incredible dedicated volunteer who is willing to help on most anything that is needed to make the Hotline “go.”

During the open enrollment period for the Affordable Care Act, Peggy did the training to become a Certified Application Counselor to help clients enroll in Medicaid, and she will be sticking around on stage after I present this award to receive another award for her great work doing enrollments at

Frances Nelson. She has also become a dental Advocate, and does the enrollment appointments for our Dental Referral Program. I could go on and on and on about Peggy's contributions to the work that we do at CCHCC.

We are so thankful for Peggy's commitment to social justice and helping our clients get the health care services and benefits that they need. Peggy, you are a very deserving recipient of the Aimee Olson Advocate of the Year Award. Thank you!