



First Transit Providers in Champaign County

First Transit can help you with transportation to non-emergency medical or dental appointments if you have Medicaid (the Medical Card).

Please follow these steps to request transportation using the First Transit System:

1. The request for transportation must be made by calling First Transit toll-free at least two business days (excluding weekends and holidays) prior to the appointment:
 - **Phone Number:** (877) 725-0569
 - **Hours of Service:** 8 a.m. to 5 p.m. Monday - Friday (closed on state holidays)
2. You must provide the following information to First Transit:
 - Your name, address, and phone number
 - Your Medicaid ID number
 - The name and address of the doctor or dentist that you will be seeing at your appointment
 - The date, time, and reason for the appointment
 - The name of the transportation provider (see below)
3. First Transit will review the request and if it is approved, they will give you a referral number.
4. You can then call the transportation provider, share the referral number assigned to them by First Transit, and arrange the ride.

First Transit Transportation Providers in Champaign County:

- **Orange Taxi:** (217) 367-8888
- **Precious Cargo:** (217) 419- 5872
 - **Note:** Precious Cargo will not provide transportation to Chicago appointments.
- **Effingham Taxi:** (217) 342-3119
 - **Note:** Effingham Taxi will not provide transportation from Champaign-Urbana location to another Champaign-Urbana location. Transportation must be from Effingham location to Champaign-Urbana location, or vice-versa.

Champaign County Health Care Consumers

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