



# Important Numbers for Illinois Medicaid

## HFS Health Benefits Helpline

Call to get information on your benefits and covered services.

Phone: 1-866-468-7543

## Illinois Client Enrollment Services

All clients statewide can call for assistance in enrolling with a health plan and PCP.

Phone: 1-877-912-8880

## Department of Human Services Helpline

Get replacement cards, questions about application status, complete application over the phone.

Phone: 1-800-843-6154

## DHS Information Change Report Hotline

Call to report a change of your name, address, phone number, family size or income.

Phone: 1-800-720-4166

## Medicaid Redetermination Hotline

Call to request renewal packet for Medicaid benefits, check on status of renewal.

Phone: 1-855-458-4945

## Local DHS Office - Champaign County

Call to check status of application or change case information.

Phone: 217-278-5605

## Champaign County Health Care Consumers

(217) 352-6533 · 44 E. Main Street, Suite 208, Champaign, IL 61820

[www.healthcareconsumers.org](http://www.healthcareconsumers.org) · [cchcc@healthcareconsumers.org](mailto:cchcc@healthcareconsumers.org)

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