



# Important Numbers for Illinois Medicaid

## **HFS Health Benefits Helpline**

Call to get information on your benefits and covered services.

**Phone: 1-866-468-7543**

## **Illinois Client Enrollment Services**

All clients statewide can call for assistance in enrolling with a health plan and PCP.

**Phone: 1-877-912-8880**

## **Department of Human Services Helpline**

Get replacement cards, questions about application status, complete application over the phone.

**Phone: 1-800-843-6154**

## **DHS Information Change Report Hotline**

Call to report a change of your name, address, phone number, family size or income.

**Phone: 1-800-720-4166**

## **Medicaid Redetermination Hotline**

Call to request renewal packet for Medicaid benefits, check on status of renewal.

**Phone: 1-855-458-4945**

## **Local DHS Office - Champaign County**

Call to check status of application or change case information.

**Phone: 217-278-5605**

**Champaign County Health Care Consumers**

**(217) 352-6533 · 44 E. Main Street, Suite 208, Champaign, IL 61820**

**[www.healthcareconsumers.org](http://www.healthcareconsumers.org) · [cchcc@healthcareconsumers.org](mailto:cchcc@healthcareconsumers.org)**

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